



# Cashier Training Activity Selection Guide



The following guide assists in planning cashier training at your store. All of the training options listed are available in the Cashier Training Toolkit.

Training Components	Training Activities Available in Toolkit Select at least one activity for each training component.			
1. Overview	1. Overview of the WIC Program & Training Video			
2. Selecting WIC Foods	2a. Selection Worksheet	2b. Flashcards Activity	2c. In-store Exercise	2d. WIC Formula Worksheet
3. Evaluating WIC Shopping Carts	3a. Evaluation Worksheet		3b. Flashcards Activity	3c. In-store Exercise
4. Calculating Fruit and Vegetable Costs	4a. Calculation Worksheet		4b. Fruit & Vegetable Rehearsal at Checkout	
5. WIC Transaction Process	5. Rehearsal at Checkout Worksheet			
6. WIC Transaction Issues	6a. Scenarios Worksheet		6b. Role Play Scenarios	
7. Approach to WIC Customers	7a. Reactions Worksheet		7b. Role Play Reactions	
8. Assessment	8. Post-training Test – 25 Questions			

## Notes about Training Design

- Choose activities that fit your situation and your approach to training.
- Modify and add activities as you see fit.
- Use multiple activities (i.e., 2a, 2b and 2c) if desired to provide more practice.

## Suggested Sequences

### Instructor-Led Training Event

- Single 60-minute training event
- Classroom-type setting with store manager as instructor

Suggested Sequence: 1, 2b, 3b, 4a, 5, 6a, 7a, 8

### Blended Training

- Initial 20-minute training event followed by series of hands-on exercises
- Exercise results reviewed with store manager

Suggested Sequence: 1, 2c, 3c, 4b, 5, 6b, 7b, 8

### Self-Paced Training

- Trainee receives packet and works at own pace
- Returns completed exercises to manager for review and feedback

Suggested Sequence: 1, 2a, 3a, 4a, 5, 6a, 7a, 8